

**STATE OF NORTH DAKOTA
DEPARTMENT OF VETERANS AFFAIRS
DEPARTMENT POLICIES**


SUBJECT: Veterans Aid Loan - Collection

POLICY NO:
261

DISTRIBUTION: Department Personnel
Veteran Service Officers

EFFECTIVE:
ACOVA
Meeting
03/2019

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1. A loan may be turned over to a collection entity after ninety (90) consecutive days of nonpayment UNLESS the applicant has been in contact with the NDDVA and negotiated a repayment agreement approved by the Commissioner or authorized representative. Failure to abide by the terms and conditions of the agreement may cause account to be turned over to a collection entity. 

2. NDDVA may utilize the Office of Management and Budget's state-term contract for collection services.

 = Required by Law