

We believe in fighting the stigma of mental health issues and suicide through the services we provide:

- Access to 24-hour help and hope through the 2-1-1
  Helpline and National Suicide Prevention Lifeline
- Trainings on suicide and mental health that range from a few hours to 2 days.
- Follow-up calls to those that need extra support after suicidal thoughts or actions.

## FirstLink

### 24 Hour Telephone Services

- FirstLink 2-1-1 Helpline
- Call Forwarding Lines
- National Suicide Prevention Lifeline (NSPL)

### **Suicide Support Services**

- Suicide Follow-up Call Program
- Suicide Education Outreach in the schools
- Suicide Prevention Trainings

Giving Tree of Hope with Toys for Tots — For Cass County, ND, Clay County, MN and surrounding area

## FirstLink 24-Hour Phone Service

### Helpline

- **2-1-1** or 235-SEEK
- Information and Referral
- Potential Wait Time for Caller

### Suicide Lifeline

- 1-800-273-8255 (TALK)
- Suicide Intervention
- Routed to Nearest Available Call Center

#### **All Phone Lines**

- Free
- Non-judgmental
- Emotional Support
- 24/7

## Database of Community Resources

Contains thousands of different programs, nonprofits, and government agencies

Each entry includes a brief program description, contact information, eligibility requirements, fees and office hours

Viewable online:

www.myfirstlink.org

Click: "Find Resources Here"

## Database of Community Resources

#### Individuals are welcome to call about a variety of needs including, but not limited to:

- Abuse/Assault
- Addiction
- Basic Needs
- Disability
- Disaster Assistance
- Emergency Shelter
- Employment
- Faith Communities
- Financial Assistance
- Food Assistance
- Gambling
- Grief
- Healthcare

- Libraries
- Mental Health
- Military Support
- Parenting
- Recreation
- Senior Centers
- Substance Abuse
- Suicide
- Support Groups
- Transportation
- Volunteer Opportunities
- Youth
- AND MUCH MORE!!!

# 2017 Statistics

Total Contacts: 51,351

Total Resources Given: 19,407

Calls related to suicide: 6,533

4,810 Suicide Follow-up Calls made in 2017

Contacted Dispatch/Law Enforcement: 45

# Questions or Comments?



24 Hour Helpline: 2-1-1 or 701-235-7335 (SEEK)

NSPL (National Suicide Prevention Lifeline): 1-800-273-8255 (TALK)

Website: www.myfirstlink.org

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