Official Sponsor of the 2019 NACVSO Annual Conference

You’ve Earned This Freedom

Join the hearing loss conversation with our service men and women across the country.
The Heroes With Hearing Loss® program is about having a conversation. This program was established to raise awareness and begin conversations about common, as well as unique, hearing loss experiences among veterans, their families and friends. The Heroes With Hearing Loss program was specifically designed to provide real-life solutions to veterans and give them tools and resources to better manage their hearing loss, no matter where they are in their hearing loss journey.
A family-owned company founded in 1901, based in Aurora, NE

Extends expertise in captioned telephone services to veterans with hearing loss – at no cost*

Makes phone conversations simple and accessible – reconnect veterans to family, friends and professionals

*Independent third-party professional certification required. Third-party trademarks mentioned are the property of their respective owners. The Hamilton CapTel phone requires telephone service and high-speed Internet access. Wi-Fi capable.
Tinnitus and hearing loss are the top two service-connected injuries that affect veterans from every generation.

Approximately 60% of veterans have some hearing damage.

Nearly 1.4M experience tinnitus and more than 1M experience hearing loss.
Your Community Resource

- Connect with VSOs
  - Work with veterans to connect them to their local VSO
- Provide helpful information to prepare veterans when they visit their VSO or Au.D.
  - We don’t know what we don’t know
- Recommend a variety of assistive technologies that fit the needs and lifestyle of the veteran
Common Veteran Health Issues

Cultural factors

- Pride/denial
- Invincible
- Credibility
- The "Fraternity"
- Mission-oriented
Unique Veteran Health Issues

Physiological factors

- Tinnitus
- PTSD
- Traumatic Brain Injury
- Combat-related injuries
How Can I get Involved?

• Join the Heroes With Hearing Loss conversation!
• Encourage veterans to learn more about Heroes With Hearing Loss
• Share resources and technology that are available to veterans with hearing loss – such as the captioned telephone
  • Qualify veterans to receive a captioned phone at no cost*

*Independent third-party professional certification required.
Resources and Solutions

- HeroesWithHearingLoss.org
- Share experiences
- Provide support
- Build a community of awareness
Qualifying Veterans

- Who can certify?
- Who’s eligible?
- Shipping and installation