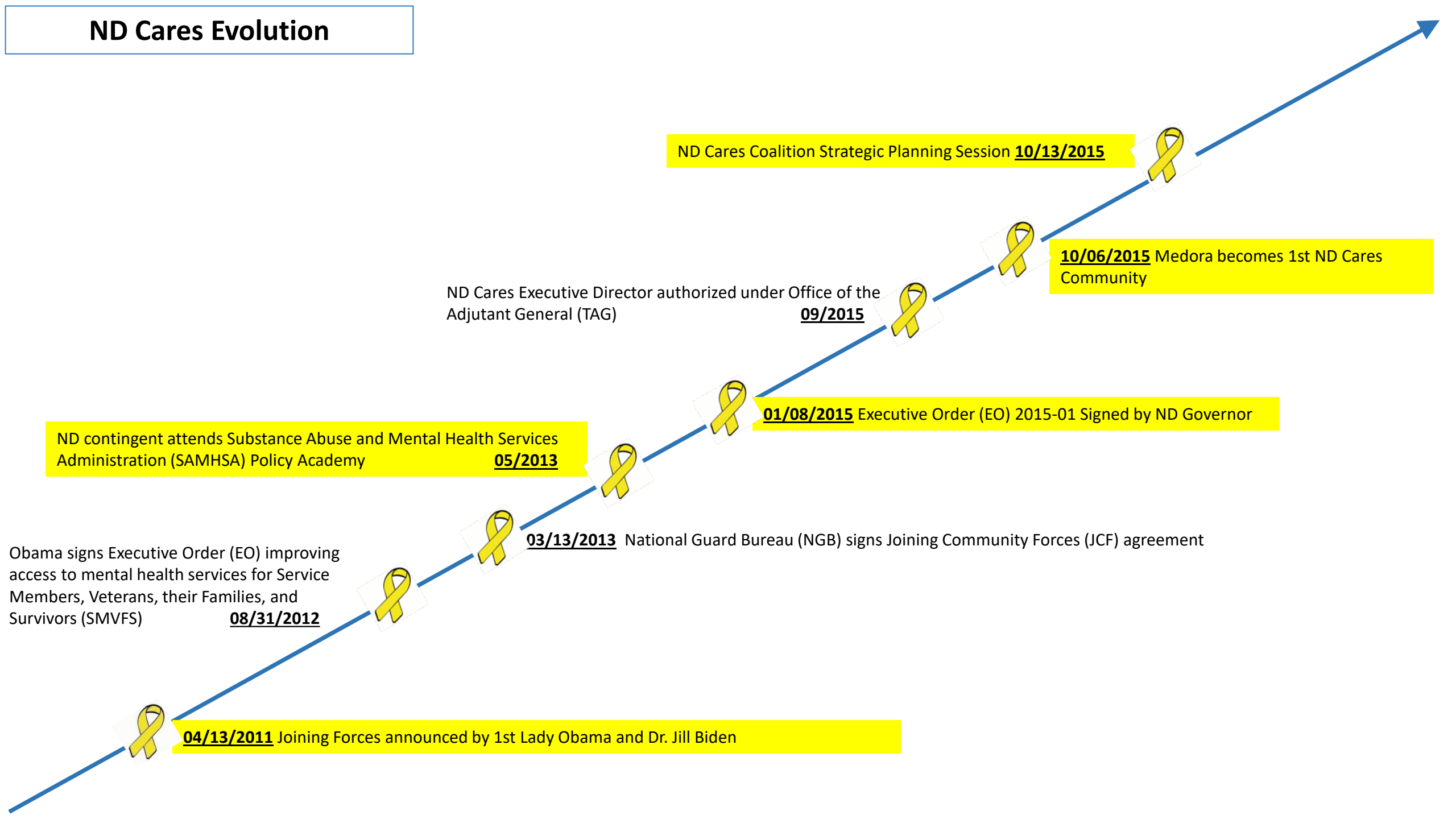




Darcie Handt, Executive Director, ND Cares

ND Cares Evolution



ND Cares Executive Director authorized under Office of the Adjutant General (TAG)

09/2015

ND contingent attends Substance Abuse and Mental Health Services Administration (SAMHSA) Policy Academy

05/2013

01/08/2015 Executive Order (EO) 2015-01 Signed by ND Governor

03/13/2013

National Guard Bureau (NGB) signs Joining Community Forces (JCF) agreement

Obama signs Executive Order (EO) improving access to mental health services for Service Members, Veterans, their Families, and Survivors (SMVFS)

08/31/2012

04/13/2011 Joining Forces announced by 1st Lady Obama and Dr. Jill Biden

ND Cares Coalition Strategic Planning Session **10/13/2015**

10/06/2015 Medora becomes 1st ND Cares Community

What is ND Cares

- ND Cares is a coalition of more than 45 military and civilian professionals dedicated to the care and support of North Dakota Service Members, Veterans, Families, and Survivors (SMVFS).
- ND Cares is not a provider of services; rather, it is dedicated to improving understanding of the needs and services required by our heroes who should be able to access them close to home.

ND Cares Mission

Strengthening an accessible, seamless network of support for Service Members, Veterans, Families, and Survivors

ND Cares Goals

- Convene in a collaborative process to provide a robust, readily accessible information portal for Service Members, Veterans, Families, and Survivors.
- Educate and engage partners at the local, state, and tribal levels around priority issues (e.g., substance abuse, suicide prevention and resource gaps).

ND Cares Priority

- The coalition's priority is behavior health, defined as a state of mental and emotional being and/or choices and actions that affect wellness.
- The Coalition's interest in behavior health services focuses on promotion of emotional health, prevention of mental disorders, prevention of substance use disorders, treatment and recovery support.

Program Components

- Coalition
 - Involve other ND coalitions
 - Link issues/agencies to the proper resource for resolution
 - Educate each other on services/resources
 - Replace state Inter-Service Family Assistance Committee (ISFAC)
- Community (45 communities)
 - Steering Committee
 - Network that may be integrated into regional ISFAC (Regional Networks) meetings
- Company (16 businesses)
 - Steering Committee
 - Embedded into Community Steering Committee
 - Employer Mentorship Program (Employers, Job Service, Bank of ND, Employer Support of the Guard and Reserve (ESGR))
 - Sponsorship for events
 - Includes Universities
- MOUT
 - 2 State FTEs (they do NOT replace the CVSOs)
 - Assigned region (by county) to support
 - Link SMVFS to services/resources needed to address the issue presented.

ND Cares Administration

- People
 - 2 ND Cares Employee
 - 2 MOUT Employees
- Operating Costs
 - \$150,000
 - Advertising (North Dakota Broadcasters Association)
 - Marketing
 - Print
 - Conferences/meetings
 - IT/Website
 - Transportation

ND Cares Successes

- **Delivered 3 phase Behavioral Health Training to 39 ND providers with each Human Service Region represented.**
- **Conducted third iteration of Community Training in Williston on March 22nd 2018 for Human Service Region I.**
- **Reconnected the Department of Human Services with HealthNet (Tricare Contract holder).**
- **Worked with a Provider who was not getting reimbursed for their services that were provided to veterans who used the Choice Program. Grew into roundtable with US Senator who pressed HealthNet to establish Military Liaison and got reimbursements processing.**
- **Presented Military Culture into two of Minot State University's mental health related courses. Strat Plan Objective 2.4**
- **Realized a 916% return on investment from our Public Education Program (PEP) Contract with the North Dakota Broadcasters Association.**
- **Identified three mental health call-ins where citizens called FirstLink as a direct result of hearing and/or seeing the PEP ads.**
- **ND Cares, as the official Community Veterans Engagement Board (CVEB) for the VA, received an invitation for three to attend an all expense paid workplace suicide prevention conference, Employers Answering the Call: Helping to Prevent Suicide Among Service Members, Veterans, and their Families, which was conducted Arlington, VA. ND Cares invited BCBS of ND and Minot State University. Both attendees found the conference of great value and brought back ideas and concepts for their businesses to integrate into their environment.**

ND Cares Strategic Objectives Dashboard

As of: October 3rd, 2018

Objective Description	Obj Owner	Measure Name	Measure Description	Obj	Calculation	Actual Count	Status	Action Plan Status
Develop a single resource database that contains a list of resources statewide that supports our priorities and is shareable throughout the private and public sectors NLT October 1st, 2018.	Handt	Regional Resources	Number regions with 250 resources listed	8	Raw number of regions with 250 resources listed	7	Green	79%
NLT June 30th, 2019, expand each of the eight regional ND Cares support networks by at least 100% by integrating diverse local entities, including community leaders, faith based entities, primary care providers, hospitals, clinics, long term care providers, behavioral health providers, school districts, educational institutions, business partners, and entire communities.	MOUT	Expansion	% of Growth of ND Cares Communities, Businesses, & ISFAC members	1	Average % of growth for state	65%	Red	20%
Engage at least eight non-coalition State entities/individuals on ND Cares priority issues NLT June 30th, 2019.	Coalition	Engagements	Raw number of engagements of different entities and/or individuals	8	Raw number of non-coalition engagements	5	Red	56%
Engage at least eight Native American entities/individuals on ND Cares and to learn and share information on priority issues NLT June 30th, 2019.	Coalition	Engagements	Raw number of engagements of Native American entities and or individuals	8	Raw number of non-coalition Native American engagements	6	Red	33%
Incorporate military culture training within at least two professional undergraduate/post-graduate professional programs NLT June 30th, 2019.	Handt	Incorporation	Raw number of professional undergrad or post grad programs integrated with military culture	2	Raw number of professional programs integrated with military culture training	3	Green	58%
Build a social media presence NLT June 1st, 2018.	Faller	Presence	social media outlet built and put into use	Yes	Social media tool built and implemented	Yes	Green	100%

			<u>Status</u>				<u>Action Plan Status</u>	
			Completed				Not Started	
			Not Completed				In Progress	
							Completed	
							Stopped	

Community

Community Steering Committee
Business Steering Committee
Faith Based Entities
Volunteer Organizations
Hospitals
Clinics
Long Term Care facilities
Primary Care providers
Mental Health providers
Schools
Veteran Service Organizations
Military Affairs Committee
Military Outreach Specialist
County Veteran Service Officer

Regional

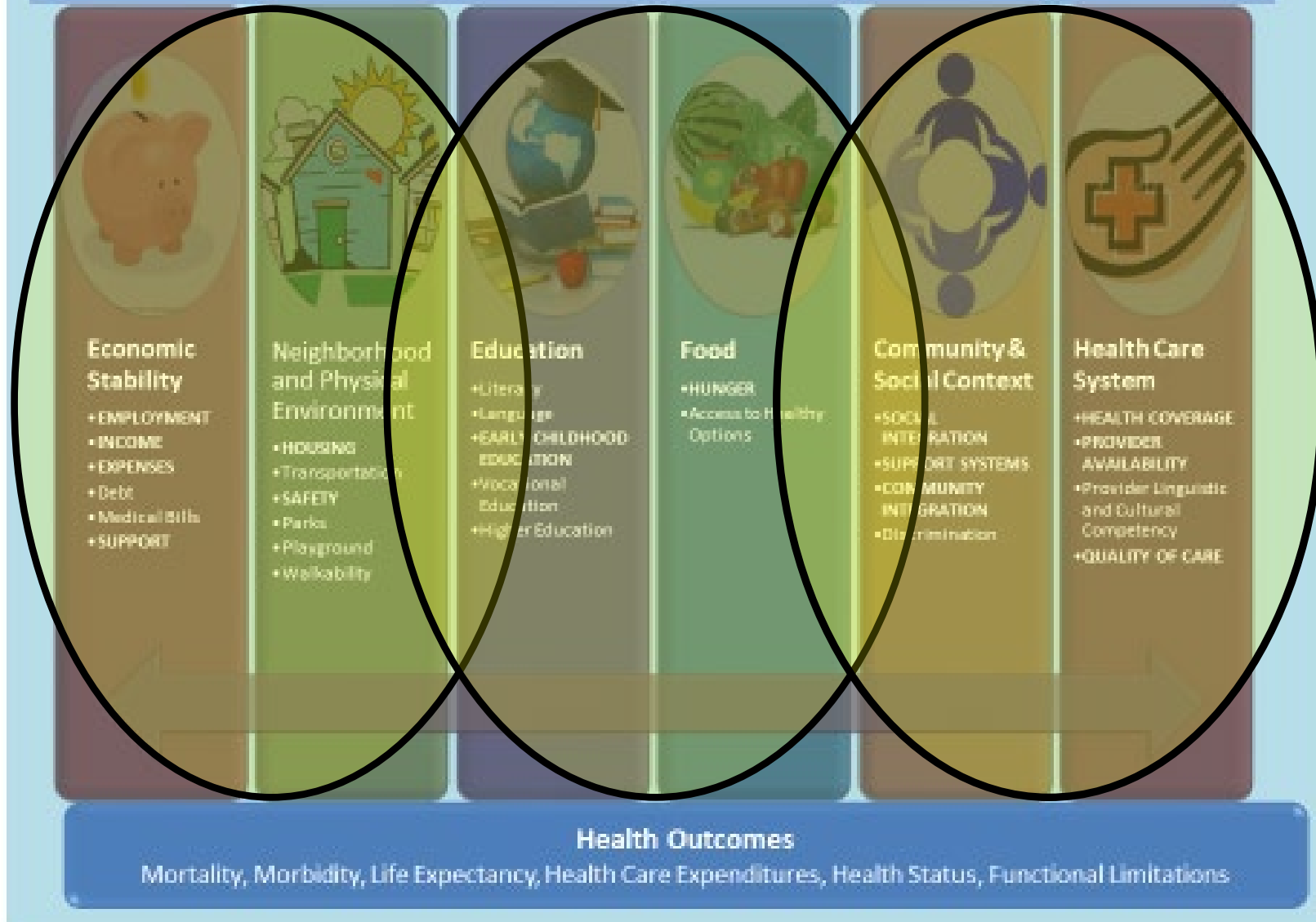
Community Steering Committees
Business Steering Committees
Support Services for Vet Families (SSVF)
NDNG Family Programs Office
Vet Center
Community Action
Faith based entities
Primary Care providers
Mental Health providers
School Districts
Veteran Service Organizations
Regional Human Service Center
Community Based Outreach Clinic
Job Service North Dakota
Military Affairs Committees
Military outreach Specialist
County Veteran Service Officers

Coalition

Civilian Aide to the Sec of the Army (CASA)
The Adjutant General for the NDNG
US Army Reserve Ambassador – ND
Regional Support Network Representatives
Behavioral Health Division
Department of Corrections
VA Health Administration (Fargo VA)
North Dakota Dept of Veterans Affairs
ND Indian Affairs Commission
Minot and Grand Forks AFB's
Congressional Field Representatives
Protection and Advocacy
Traumatic Brain Injury Network
North Dakota University System
Job Service ND
Department of Commerce
FirstLink
Mental Health America ND
ND Council on Abused Women's Services
Long Term Cares Association
County Veteran Service Officer's Rep
Military Outreach Specialists
NDNG Family Programs & Resiliency Office

Support Network for our Service Members, Veterans, Families, and Survivors (SMVFS)

Social Determinants of Health



Contact Information

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Questions?



ND Cares